# **Anubhav Kothari**

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#### **Summary of Qualifications**

- 3+ years of experience working in collaboration with multiple functional areas, utilizing critical thinking skills, problem-solving, and providing exemplary customer service working on a team and independently
- 2+ years of experience in a leadership role made successful by strong, long lasting, relationship building and increasing client satisfaction
- Proficiency in written and verbal communication, knowledgeable in the use of Microsoft Office Suite, root cause analysis, Solidworks, MATLAB, and ANSYS.
- Currently developing two projects Passive Radiative Cooling and Solar Thermal Project.

## **Education**

# Northern Arizona University, Flagstaff, AZ

Degree Expected May 2023

B.E. in Mechanical Engineering

- Dean's List
- 3.2 GPA

**Relevant Courses:** Heat transfer, Renewable energy, Machine design, Fluid mechanics, Innovation thinking and design, Numerical analysis, Thermodynamics, Mechanics of materials, Material Science

#### **Work Experience**

Senior Tech at NAU Information Technology Center, Flagstaff, AZ

Aug 2020 – Present

- Developed Windows 11 based operating system named KratOS.
- Troubleshoot and resolve hardware and software issues for students, staff, and faculty
- Assisted 5-25 users per shift in-person, on the phone, and via remote access by utilizing Bomgar
- Supervise and train a team of 5-10 student employees to mitigate wireless network interference, resolve user issues, and develop exemplary customer service skills

#### International Admissions & Recruitment Ambassador at NAU, Flagstaff, AZ

Aug 2019-April 2020

- Collaborated with a team of 10-15 to organize and implement events for the NAU International community, international orientation, and campus tours & group visits of guests
- Utilized software such as OnBase, Peoplesoft, Trello, Synapsis, and Salesforce to process and track applications for prospective international students

#### Parshvnath Industries, India

May 2019-Aug 2020

- Managed supplies and tracked inventory for the raw materials required for manufacturing fly ash bricks
- Maintained and cleaned machine parts on a bi-weekly basis to ensure efficiency
- Utilized an in-house software to organize data, user profiles, and promote events

# **Leadership and Activities**

#### **Northern Arizona University**

• Louis's Cupboard, *Member* 

Fall 2019 – Present

Recipient of International Excellency Award

Fall 2019 – Present

• Indian Association of Northern Arizona University, Treasurer

Fall 2020 - Spring 2021

#### **Emerald Heights International School**

Team captain for State and National Cricket Team

August 2014 – May 2018

Captain of Cricket Team

October 2016 – May 2018

• Sub-International Tournament for Cricket

August 2017

School Council Representative for Sports

March 2017 - May 2018

## **Certifications/ Software Experience**

Solidworks MathLab Root Cause Analysis

Data Hardware Fieldwork

AutoCad Network Microsoft Office Suite